

Measure	Owner & Updater	Sep 2014 Result	Trend	Jun 2015 Result	Trend	Sep 2015 Result	Sign Off	Comments
<b>Performance Measures</b>								
HS01 - Number of notifiable accidents/incidents required to be reported to the HSE	Chris Troy Paul O'Day	No Data Info Only		17 Info Only	↗	18 Info Only	✓	<b>Updater</b> 3 of the reported accidents were stings by wasps, there were 3 accidents that needed to be reported to the HSE under the RIDDOR Regs
REG02 - Percentage of high risk (A-C) food inspections/interventions achieved within the quarter	Chris Troy Nicholas Egerton	65.52% (76/116) Target: 95.00	↗	90.91% (30/33) Target: 95.00	↗	94.55% (52/55) Target: 95.00	✓	<b>Updater</b> Of the 3 inspections missed 2 were carried out on the 2nd Oct and one on the 7th (5 working days).
REG03 - Percentage of service requests for the whole of Regulatory Services responded to within 3 working days	Chris Troy Nicholas Egerton	99.09% (979/988) Target: 98.00	↘	98.81% (913/924) Target: 98.00	↘	98.15% (1272/1296) Target: 98.00	✓	<b>Owner</b> Noted
REG05 - Percentage of Noise cases closed within 60 days	Chris Troy Nicholas Egerton	89.25% (83/93) Target: 90.00	↘	75.00% (51/68) Target: 90.00	↗	82.35% (98/119) Target: 90.00	✓	<b>Owner</b> Noted
REG06 - Disabled Facilities Grants - percentage of final payments made within 6 months following approval	Chris Troy Nicholas Egerton	83.33% (15/18) Info Only	↗	84.62% (11/13) Info Only	↗	100.00% (10/10) Info Only	✓	<b>Owner</b> Noted
<b>Desk Reduction</b>								
PIT02a-RegS - Desk provision - number of desks reduced - Regulatory Services	Chris Troy Natasha Chambers	26 Desks Info Only		No Data Info Only		No Data Info Only	✓	<b>Owner</b> Noted
PIT02b-RegS - Desk provision - staff/desk ratio - Regulatory Services	Chris Troy Natasha Chambers	87% (26/30) Info Only		No Data Info Only		No Data Info Only	✓	<b>Owner</b> Noted

Key Actions

